

TREZOR Shop

Official Partner of TREZOR

June 7, 2018

Privacy Policy

We are committed to protecting your privacy and this page outlines our policy concerning your personal information. By using the TREZOR Shop (shop.trezor.io) website, you accept the practices described in this Privacy Policy. This Privacy Policy also serve to fulfill the obligation laid down in Article 13 of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 (the “General Data Protection Regulation” or “GDPR”) to provide you information and provide appropriate protection and care with respect to the treatment of your user information.

What information do we collect?

We collect the details provided by you when you place your order on our site. We also collect information about the transactions you undertake. Information we collect from you may be used in one or more of the following ways:

1. We collect your delivery address to ensure a correct delivery the Products and Services. To protect your Privacy we may delete your addresses associated with individual orders after a certain time completely.
2. We collect your email address and an encrypted version of your User profile password. We keep no records of the full representation of your password.
3. We store information about the status of your Orders, Requests under our Warranty and Refund Policy and logs of your Bitcoin payments. We may delete cancelled Orders from our database after a certain time completely.
4. Under the Affiliate program we store information about rewards and your Payout address. For a better protection we allow to lock the Payout address against changes by a bad actor.
5. Information and feedback we receive from you that helps us improving our website and offerings and your customer experience.

We collect your personal information adequate, relevant and limited to what is necessary in relation to the purposes for which they are collected and processed.

Collection and processing of your personal information is based on on automated procedures.

Who is the controller?

The controller of your above personal information is only SatoshiLabs s.r.o., registred office: Kunderatka 2359/17a, 180 00 Praha 8 – Libeň, Czech Republic, company ID: 02440032.

How do we protect your information?

We follow strict security procedures in the storage and disclosure of customer information. All sensitive user information is transmitted via Secure Socket Layer (SSL) technology. SSL is the industry standard method of encrypting personal information so that they can be securely transferred over the internet.

Do we use Cookies?

Yes, this site uses cookies. Cookies are pieces of information sent by a web server to a web browser, which enables the server to collect certain information from the browser. We uses cookies for a number of purposes, for instance to enable us to simplify the logging on proces for registered users, to help ensure the security and authenticity of registered users, to provide the mechanisms for online shopping and to enable traffic monitoring under our Affiliate Program. While you do not need to allow your browser to accept cookies, you must have cookies enabled in order to browse parts of our website or to shop online.

Do we disclose any information to outside parties?

We do not sell, trade or otherwise transfer to outside parties your personal data (except for any successors in title to our business). This does not include trusted third parties who assist us in operating our website, conducting our business, provide you services (e.g. providers of shipping) or servicing you, so long as those parties agree to keep this information confidential. We do not sell, trade or otherwise transfer to outside parties your personally identifiable information.

No spam rule

We do NOT assume that by ordering our product our service you also are willing to receive a Newsletter from us our Product providers. When placing your first order, you have the possibility to uncheck receiving news from us. If you do so, you need to opt-in later separately through the Product provider's website or Our website.

Third Party links

This Privacy Policy only covers websites that we own and control. Occasionally, at our discretion, we may include or offer third party products or services on our website. If you access other sites using the links provided, the operators of these sites may collect information from you which will be used by them in accordance with their privacy policy, which may differ from our own. We are not responsible for the privacy policy of other websites.

Your rights

Under Article 15 to 21 of the GDPR, you have the following rights that you are entitled to apply to the collector:

- Right of access,
- Right to rectification,
- Right to erasure,
- Right to restriction of processing,
- Right to object.

As Required By Law

We may disclose your personal information if required to do so by law such as to comply with a subpoena or to conform to the edicts of the law, protect your safety or the safety of others, investigate fraud or comply with a judicial proceeding, court order or legal process served on Trezor or to protect and defend the rights or property of Trezor.

As outlined in this Privacy Statement, we will not process your user information without a lawful basis to do so, as such bases are defined in Article 6 of the GDPR. In general, we will process your user information on the legal bases of consent, contract (if you have entered into an agreement with us and such processing is a necessary part thereof), or legal obligation (as noted above). We may also process certain user information on the basis of the following legitimate interests, provided that such interests are not overridden by your privacy rights and interests: delivering and continuing to develop and improve website, learning from your behavior on the website (e.g., analyzing traffic) to better serve you and other website users, helping us modify or enhance the website and its content, receiving insight as to what users do (and don't) like about our Site or aspects thereof, and providing a stable, consistent, and secure user experience in connection with the website.

How to contact us?

If you have any questions regarding this Privacy Policy or how to remove or modify your personal data or related consents, please feel free to contact us by e-mail at or the mailing address below info@satoshilabs.com. Our mailing address is SatoshiLabs s.r.o., Kunderatka 2359/17a, Praha 8 – Libeň, zip code: 180 00, Czech Republic.

Changes to our Privacy Policy

We reserve the right to make changes to this Privacy Policy at anytime. Last update was processed June 7, 2018.

SatoshiLabs s.r.o.
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180 00 Praha 8 – Libeň
Czech Republic
Company ID: 02440032
VAT ID: CZ02440032